



TARWATER

JOB POSTING:

Department: Outdoor Power Equipment (OPE) Service
Position: Service Technician
Location: 4107 NW Topeka Blvd.
Topeka, Kansas

SCHEDULED WORK HOURS:

Dependent upon the agreed upon work schedule, the successful candidate will have a work schedule falling within the operating hours of the store.

Monday - Friday: 8:00am – 6:00pm

Saturday: 8:00am – 4:00pm

SUMMARY OF PRIMARY DUTIES AND RESPONSIBILITIES:

Under the general direction of the Manager of OPE Service, the ideal candidate will actively participate in and execute all activities associated with conducting tests and inspections on OPE items to evaluate operating performance. This includes safely and accurately determining causes of operating errors, malfunctions, etc., and subsequently adjusting, servicing, and repairing OPE items with the highest quality of workmanship. The equipment includes such items as lawn mowers, chain saws, trimmers, tillers, snow plows, etc. The successful candidate will support the customer need in repairing and/or servicing their equipment ensuring, to the best of our ability, they leave satisfied and fulfilled in their intended purpose. Other duties will include, but are not limited to, the following:

- Ensure customers are greeted and treated professionally; this may include loading purchased items
- Understand operating guidelines for the point-of-sale systems utilized to track purchases
- Record repairs, labor time, parts used, etc., accurately and timely
- Familiarity with Sales Department, including bin locations and parts procedures
- Clean customer equipment
- Maintain clean, safe, and organized shop area

SKILLS, KNOWLEDGE, AND ABILITIES REQUIRED:

A basic understanding and passion for outdoor power equipment, the use thereof, and how such equipment can benefit a customer and the land it maintains is required. Shop experience working with, servicing, diagnosing, and/or resolving equipment issues is required. Must be able to identify, recommend, and communicate observations and/or thoughts to management related to improving an excellent Customer Experience. Solid skills in learning and maneuvering computer applications. Strong listening, oral, and written communication skills including the ability to be professional and concise in such communication. Must be able to work effectively with others in a team environment. Must demonstrate exceptional skills in interpersonal relations, self-motivation, organization, and dependability.

LICENSES, CERTIFICATIONS, AND/OR TESTING REQUIRED:

Must possess a valid driver's license.

WORKING CONDITIONS:

Indoor and outdoor working conditions. No overnight travel required. Must be able to lift 50 pounds. Must have a satisfactory work record including excellent attendance.

Disclaimer: The above information has been designed to indicate the general nature and level of work performed by employees within this department. It is not designed to contain or be interpreted as a comprehensive inventory of all duties, responsibilities, and qualifications required of employees assigned to this job.

FAMILY OWNED

SINCE 1978
